VISHAL

KISHORE

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PROFESSIONAL SUMMARY

Perceptive Business/Systems/UAT Analyst, adept at designing innovative IT solutions and enhancing existing systems with new features. Committed to improving business productivity and efficiency. Specialize in applying technical expertise to develop insightful solutions applicable to current business practices.

SKILLS

* Database design
* System upgrades
* QA tools
* Strong analytical skills
* Excellent problem-solving abilities
* Attention to detail
* Efficient Planning and Execution
* Excellent diagnostic skills
* Wireframes
* Knowledge of Mortgage Products
* Asset Management
* Loan Underwriting
* Excellent communication skills

WORK EXPERINCE

MARCH 2016-MARCH 2017

*Senior System Analyst Freddie Mac* |

I was part of the Multi-Family Information Technology Team and worked on different projects. My main responsibility was to gather system requirements, data requirements and creates data mapping document. Worked on applications that were external facing like Origination and Underwriting System, Investor Reporting System and Risk Rating System. Well versed with Financial Operating Line Items and Rent Roll such as DCRs and LTVs. Lead requirements gathering activities from inception to completion.

**1st Project**

* The Project was to Re-platform VB legacy system to .net platform by reverse engineering.
* Lead Functional and Non-Functional requirement gathering from the current system.
* Reviewed all the requirements with the Testing and the Development Team.
* Documented data requirements and mapped the data elements from source to target.
* Work with developers, data modelers, testers and business area SMEs to support development, system testing.
* Validated all data requirements are covered and modeled correctly by working with the Data Architect and Data Modelers.
* Reviewed the test cases and helped testers with the scenarios for testing.
* Running SQL queries joining tables to verify data is updated based on user action.

**2nd Project**

* The Project was to add new functionalities to the Under-Writing system. Lead requirements documentation based on the Business Requirements.
* Reviewed the captured requirements to the Development and Testing team.
* Data Analysis by querying the DB to identify data requirements for enhancements.
* Documented data requirements from Source system for DB consumption.
* Support project management tasks as defined by the Project Manager.
* Lead the System Analyst team for Issues and Risk encountered during development.
* Verified reported defects comply with documented requirements.
* Run SQL scripts in Sybase DB to verify that data flow is correct.

**3rd Project**

* The project was to create a new DB for dashboard reports generation.
* Data Model was created based on the XML data that was received from the source application.
* JMS adapter was used to listen to the published topics.
* Querying the DB to validate that data was uploaded correctly.
* Worked with Data Modeler to create mapping document from Source to Target.
* Perform data profiling; data analysis, and setup mock data for to create production scenarios. Perform analysis work as required.
* Reviewed the test plan and defined the scope of testing.
* Run SQL queries in Sequel Server to verify that data was populated correctly.
* Used ER Architect Studio to review the data model.

NOVEMBER 2014-MARCH 2016

Senior Business Analyst NRUCFC |

I was part of the IT team, was responsible for gathering requirements for the maintenance releases that comprised of different applications. Defects/ New functionalities request was reported in JIRA and were prioritized for each releases.

* Conducted meticulous GAP analysis while successfully re engineering key business processes to increase operational efficiency and alignment of business unit objectives.
* Interacted with clients to elicit the requirements and translate them into terms that development team can comprehend.
* Reviewed JIRA tickets that were slotted under each release. Defined and developed wire frames and process flows of to be system.
* Partnered with Stakeholder in requirement and process defining.
* Reconciled payment schedules from old to new system.
* Used TOAD for data analysis to compare the current stored procedure with the new stored procedure.
* Elicited and documented requirements for Web Content Management System (Abode CQ5).

FEBRUARY 2013-NOVEMBER 2014

*Senior Business Analyst/UAT Lead Fannie Mae* |

I was part of the Multi Family Asset Management Portal Team. Was responsible for gathering requirements from the Business Users and manage the UAT testing for each releases. The project was to add more functionality to the existing system, leading other Business Units to capture the required data. Help managing the Project from Initiation to Implementation. Additional responsibilities apart from managing UAT were to process the Vendor Invoices monthly by ensuring the invoiced amount is correct against the allocated Budget.

* Helped the PM for capturing the Scope of the Project. Reviewed the SDLC document produced by the vendor.
* Held meeting to resolved issues encountered during the project with the stakeholders.
* Coordinate meetings with the third-party vendor, business users, and other stakeholders to resolve issues encountered during UAT.
* Was responsible to create rules for Assessment and Inspection creation.
* Document Requirement Tractability Matrix for testing coverage.
* Created test cases based on the business requirements and reviewed it with the business partners for approval for the scenarios covered under UAT.

MAY 2011-FEBRUARY 2013

*Senior Business Analyst/UAT lead Freddie Mac* |

**1st Project**

I was part of the Single Family Portfolio Management Team and was responsible for gathering requirements from the Business. Also lead the UAT for each release.

**2nd Project**

The project was to enhance the current system with new functionalities. My role was to lead the UAT, which included Test Plan and Test Case Creation and assigning it to the business user for execution.

* Documented Business Requirements.
* Prepared process flow with narrative to describe the behavior of the system.
* Developed and managed the relevant reports mockup for the Business visualization.
* Managed Change Requirement Process from creation to approval.
* Assisted with SOX compliance evaluations and the adoption of IT controls which reduced corporate liabilities and potential risks to technology.
* Created documents for Internal Audit and Internal Control to show that the testing was adequate as per their requirement.
* Was responsible for creating the test plan, test case documentation & complete End-to-End testing.
* Used Rational Clear Quest tool to track and manage all defects. Created Test cases and Test matrix for Business requirements coverage.
* Conducted GUI Testing & Mainframe testing.
* Performed Database integrity and Backend testing manually by executing SQL queries.
* Used shell scripting to run Autosys jobs. Used UNIX commands to create, manipulate and retrieve contents of the files.

SEPTEMBER 2010-APRIL 2011

Senior Business Analyst Capital One |

The goal of the project was to consolidate the ATM driver for transaction processing. My primary responsibility was to gather requirements, update requirements, analyze documents required for the meetings, and provide topics and documents required for requirement gathering meetings.

* Prepared detailed Use- Cases to describe the design, architecture and dynamic behavior of the system.
* Developed Issue reports, Risk Management/Risk Mitigation plan, and status tracking reports.
* Created Requirement analysis for Higher Management based on the functionality provided by the new Vendor.
* Prepared detailed Business documents, which were the information source for the requirements gathering meetings.
* Provided LOE to the management for project planning.
* Conducted JAD Sessions for requirements gathering.
* Managed and developed critical document related with the Project development. Created analysis document that was presented to Senior Managements and Business End Users.

AUGUST 2008-SEPTEMBER 2010

*Senior Business Analyst Equity one Mortgage* |

The goal of the project was to automate the Mortgage Loan Origination Process beginning with the customer initiation to title transfer. The system performs all the business functions of the loan process such as the Appraisal, Credit, Income and Title functionalities.

* My primary responsibility was to develop functional specification documents and analyzing them for various Business users associated to the system.
* Provided gap analysis for high-risk areas.
* Coordinated the Interface testing between Business Analysts/Testers and respective technical representatives.
* Communicate Project Requirements, Business Issues, Solution and Made recommendation.
* Produced System Diagrams, Business Requirements, Functional Specification, Use Case Realization Documents, Workflows and other documentation as required for Project Analysis, Planning and Design.
* Created Technology Evaluation Matrices to provide best-fit solutions to customers.
* Assisted the development team during the second and third iteration using the RUP model.

JUNE 2006-JULY 2008

*Business Analyst JP Morgan Chase* |

JP Morgan Chase provides services like Mortgage, personal finance, Business Banking & Corporate & Institutional. JP Morgan Chase provides comprehensive financial solutions for capital raising, investments, and working capital Management. It also offers individual customer with different services like online bill payment, healthy cash rewards system good checking and saving options.

* Project Involved Debit Card Processing with benefits of Debit Card Acceptance, like approvals, fraud protection, cash management, security, online and offline authorizations.
* Worked with Online Debit authorizations of ATM or check cards.
* Prepared monthly financial analysis/reports for securities, including cash flow, delinquency, and prepayment speed and loss severity.
* Developed and implemented highly complex statistical reports ranging from delinquency analysis to portfolio stratification of Sub-Prime Mortgage portfolio.
* Prepare and deliver presentations about products and the solutions that can be provided with an aim to meet Business needs.
* Generated the sequence, state chart, and activity diagrams to enable understanding and representation of the business processes for ease of software system development in Rational Unified Process (RUP) methodologies using Rational Rose.

JANUARY 2005-MAY 2006

*Business Analyst WASHINGTON MUTUAL BANK* |

Working on firm\'s high speed, real-time equity trading systems to include the first fully integrated OMS/EMS, crossing engines, basket, algorithmic and smart order types for both domestic and international equities. Handled several projects through the entire life cycle, including initial research, specification, resource planning, milestone tracking, development, testing, and implementation.

* Supervise regular status meetings and supply appropriate management reporting.
* Worked with software development team in using Agile-Scrum, in addition to educating upper management in order to champion the use of Agile/Scrum effectively.
* Worked closely with the UI to model the screens, which met user defined requirements, organizational and regulatory standards.
* Managed credit exposure associated with the banks broad range of foreign exchange, Derivatives, and Treasury Management products.
* Gathered requirements from various user groups, author system specifications and communicated them to the client, development and testing teams.
* Co-authored documents for full life cycle research, development, and initial implementation of pricing models for credit derivatives to be used by the trading desks.

DECEMBER 2003-DECEMBER 2004

*Business Analyst Citibank* |

The Student Loan Corporation originates, holds and services federally insured student loans through a trust agreement with Citibank, N.A., and an indirect wholly owned subsidiary of Citigroup Inc. As a Business Analyst I was involved in gathering requirements and improving the online student account section called \'Manage your Account\'.

* As a BA/Project Coordinator monitored and ensured all project milestone dates and related schedules were met.
* Conducted project/phase kick-off meetings to communicate individual roles and project expectations (PLC).
* Assisted the business in evaluating priorities, risks, and costs versus benefits of various solutions.
* Prepared weekly and monthly team status reports, progress identification reports, risk mitigation reports, production support reports, and financial and Corporate Infrastructure reports.
* Prepared documents such as Project Scope, Project Vision, Business Requirements, Functional Specification, and Data Warehouse Process Flow.
* Facilitated implementation of new functionality through training sessions, demos, and training manuals. Worked with Release management for Implementation Plans (Pre and Post) to define roles and responsibilities, efforts and dependencies.

EDUCATION

2010

*Master of Science*: *Software Engineering*

Stratford University Falls Church

Emphasis in Software Engineering

TECHNICAL SKILLS

Methodologies: UML, RUP, SDLC, Waterfall, Agile

Documentation Tools: Rational Requisite Pro, DOORS, Visio, MS Word, MS Excel, MS

PowerPoint, JIRA, Confluence, ALM, Quality Center

Internet Technology: JavaScript, XML, HTML, Web Logic

Project Management: Microsoft Project, Microsoft Office Suite

Operating Systems: Windows (NT/2000/XP), UNIX, Linux

Database: Oracle, Sybase, SQL, MS Access

Other Software: Rapid SQL, SharePoint, Rational Clear Quest, Adobe CQ5, TOAD,

Hummingbird, XML Spy, ER Studio Data Architect, Enterprise Architect SPARX